



Hospice in the Weald Winter Raffle 2025

Terms and Conditions

These terms and conditions are the Hospice in the Weald Raffle Rules. By entering the raffle, entrants agree to be bound by these rules.

1. This raffle is being promoted on behalf of Hospice in the Weald, registered charity no. 280276.
2. For the purpose of the Gambling Act 2005, this raffle is defined as a 'Society Lottery'
3. This raffle is licensed by the Gambling Commission
4. To enter the raffle, you must be resident in the UK and aged 18 or over.
5. There will be 3 cash prizes:
 - 1 x prize of £2000
 - 1 x prize of £1000
 - 1 x prize of £500
6. All tickets shall be priced at £2.50. We anticipate that this raffle will raise £15,000, with a 1 in 2000 chance of winning a cash prize per ticket.
7. All tickets purchased online, or received in the post by midnight on Friday 21st February will be entered into a bonus early bird draw to win a pair of season tickets for Hospice in the Weald's Open Garden's scheme in Summer 2025. A season ticket will include access to a selection of garden's taking part in the scheme this year. Details on the garden's included with this prize will be made available at the time of the early bird draw. The early bird draw will take place on Friday 28th February and the winner will be notified by phone on that day and later in writing within a week of the draw.
8. All raffle entry sales are final and no refunds shall be made at any time. All entrants acknowledge that their payment of £2.50 per ticket to enter the raffle does not guarantee that they will win any prize.
9. CAF or other charity vouchers cannot be accepted as payment for raffle tickets.
10. Entries into the draw close at midnight 14th March 2025 and any payments received after this date shall be treated as donations.
11. The draw for the prizes will be made on Hospice premises and will be held on **Monday 24th March 2025**. You do not need to be present at the draw to win the raffle.
12. A list of winning ticket numbers will appear on our website on 24th March 2025 and are available by phoning us on 01892 820533.
13. If a cash prize is awarded, this will be made by cheque in the name of the entrant only.
14. Hospice in the Weald reserves the right in exceptional and unforeseen circumstances to substitute any of the non-cash prizes acquired for the raffle for a similar prize at Hospice in the Weald's absolute discretion.
15. Full payment for each ticket must be received either in the form of cash or cleared funds before the ticket can be entered into the draw. Only tickets for which full payment has been received either in the form of cash or cleared funds are eligible to win the prizes.
16. The winners of the raffle prizes will be notified by letter within one week of the draw
17. All entrants are solely responsible for providing Hospice in the Weald with their accurate and up-to-date contact details and Hospice in the Weald will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising Hospice in the Weald of the change.
18. By accepting the prize, the winner agrees to take part in promotional activity and Hospice in the Weald reserves the right to use the name of the winner, their photograph and audio and/or visual recordings of them in any publicity unless prior notification has been received.
19. Hospice in the Weald shall not be liable to the member for any loss or damage suffered or arising from:-
 - any delays or failures in the postal service or other delivery methods used by Hospice in the Weald or the member from time to time.

- any delays or failures in any software or other systems used by Hospice in the Weald for the administration of the raffle.
 - any delays or failures in the Banking system used by Hospice in the Weald or the member.
 - any failure to enter a chance into the draw.
 - any event beyond the reasonable control of Hospice in the Weald.
20. Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any entrant and Hospice in the Weald.
 21. Any complaints relating to the raffle should be sent in writing to Hospice in the Weald giving full details of the complaint and supporting documentation. A full copy of our comments and complaints policy is available on request. The Complainant may refer the matter to the Independent Betting Adjudication service (IBAS). IBAS acts as an impartial adjudicator on disputes that arise between gambling operators who are registered with IBAS and their customers. Through the Hospice Lotteries Association we are registered with IBAS, complainants may register their complaint with them but only after Hospice in the Weald's full complaint procedure has been completed. IBAS, PO Box 62639, London EC3P 3AS. Telephone number 020 7347 5883. www.ibas-uk.com
 22. Hospice in the Weald is committed to protecting the member's privacy. Data that is collected from the member is used lawfully in accordance with the Data Protection Act 1998 and is used solely for the purpose of processing raffle chances, subsequent entry into the raffle draw, and informing winners that they have won a prize.
 23. Any member has the right to access the information held about them. To obtain this information, please contact Hospice in the Weald in writing.
 24. Hospice in the Weald will not sell, rent or grant access of any personal data to any third party without express prior permission.
 25. In the event of any dispute regarding the rules, the decision of Hospice in the Weald shall be final and no correspondence or discussion shall be entered into.
 26. Hospice in the Weald reserves the right to amend these rules at any time. If Hospice in the Weald does this, it will publish the amended rules.
 27. Hospice in the Weald reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.
 28. The Hospice in the Weald member responsible for the promotion of the raffle is Gemma Hill.
 29. Neither Hospice in the Weald nor our lottery management company shall be liable to you in contract, tort, negligence or otherwise for any indirect or consequential loss suffered by you in relation to your participation in the raffle (including loss of the opportunity to enter the raffle and / or the chance of winning a prize).
 30. Each entrant should retain a copy of these Terms and Conditions for their reference.
 31. This raffle is a form of gambling and entrants are encouraged to gamble sensibly. Hospice in the Weald is a member of the Lotteries Council and the Hospice Lotteries Association, and a contribution is made through this membership to the Responsible Gambling Trust, which raises funds to support research, education and treatment of problem gambling. For more information and advice about responsible gambling, please visit www.gambleaware.co.uk.
 32. A copy of these rules may be obtained by sending a stamped addressed envelope to Hospice in the Weald at the address above.
 33. The Laws of England and Wales shall govern the interpretation and/or enforcement of these Terms and Conditions and Hospice in the Weald and all entrants hereby submit to the exclusive jurisdiction of the English courts.